



Lady Caroline is currently hiring for a **Barback/Busser**. This position is **seasonal part-time through December 2025**.

Lady Caroline offers a unique opportunity to experience “The Land” from the water, cruising Lake Erie and the Cuyahoga River while traveling under historic jackknife bridges and taking in the downtown Cleveland skyline. All regular lunch, brunch and dinner cruises include a freshly prepared buffet and entertainment, while themed events can include dockside happy hours, murder mystery productions, wine tastings and concession-based dining options. Lady Caroline is docked at the [Flats West Bank](#) in downtown Cleveland with convenient employee parking.

Our employees are supported with a comprehensive benefits program that include the following:

- Employee Assistance Program FREE of charge
- Matching 401K program after 90 days
- Ongoing learning and development programs
- Work towards your future advancement within the company—most of our supervisors and managers are promoted from within

Essential Job Responsibilities & Duties:

- Clean, set and clear tables
- Assist servers with beverage service
- Remove dirty dishes and utensils from tables between courses and after guests leave
- Returns dirty dishes, glassware and utensils to dishwashing area
- Communicate with food servers to maintain service efficiency and overall high guest satisfaction
- Remove trash and dirty linens
- Restock glassware
- Return clean plates, silverware and glassware to designated areas
- Bring ice onboard and stock ice at buffets and bars
- Setup buffets, including water in warmers, ice in salad buffet and all serving utensils
- Stock and replenish buffet throughout cruise, including bringing hot and cold food from Galley
- Communicate food needs with Galley
- Break down and clean buffet and bus stations
- Stock soda stations

Skills, Education & Other Requirements:

- Must be available nights, weekends and holidays
- Friendly and outgoing, able to follow directions and able to lift up to 70 pounds
- Ability to stand for *up to* 8 hours during shift
- Identification that establishes identity
- Identification that establishes the right to work in the United States

NOTE: *The above statements are intended to describe the general nature and level, or work being performed by people assigned to this classification. They are not to be construed as an exhaustive list of all responsibilities, duties, and skills required of personnel so classified. All personnel may be required to perform duties outside of their normal responsibilities as needed and as assigned by supervision.*

About Lady Caroline: Reset, relax and rediscover Cleveland aboard Lady Caroline. The 4-deck ship with onboard entertainment and freshly prepared meals is the best way to experience the Northcoast. Sweeping skyline views offer a new perspective on historic bridges and iconic landmarks. Every Lady Caroline lunch, brunch, dinner, special event or charter cruise is a celebration. For tickets and information, visit ladycaroline.com.

About Jacobs Entertainment: Jacobs Entertainment, Inc. is a developer, owner and operator of gaming and entertainment facilities across the United States. Core to the company's value is our commitment to ethical leadership, outstanding training, and open employee communication. jacobsentertainmentinc.com