



Lady Caroline is currently hiring for a **Restaurant Manager**. This position is **seasonal part-time through December 2026**.

Lady Caroline offers a unique opportunity to experience “The Land” from the water, cruising Lake Erie and the Cuyahoga River while traveling under historic jackknife bridges and taking in the downtown Cleveland skyline. All regular lunch, brunch and dinner cruises include a freshly prepared buffet and entertainment, while themed events can include happy hours, murder mystery productions, wine tastings and concession-based dining options. Lady Caroline is docked at the [Nautica Waterfront District](#) (Flats West Bank) in downtown Cleveland with convenient employee parking.

Our employees are supported with a comprehensive benefits program that include the following:

- Employee Assistance Program FREE of charge
- Matching 401K program after 90 days
- Ongoing learning and development programs
- Opportunity to work towards your future advancement within the company—most of our supervisors and managers are promoted from within

Essential Job Responsibilities & Duties:

- Provide high level of guest service
- Responsible for overseeing and training servers, bussers and bartenders
- Responsible for opening and closing shift setup and breakdown
- Maximize restaurant seating by coordinating seating chart
- Manage overall day-to-day operations
- Handle guest complaints and resolve issues
- Maintain open line of communication with General Manager
- Operate point-of-sales system
- Assign side work as needed and assure completion

Skills, Education & Other Requirements:

- Must be available nights, weekends and holidays
- Friendly and outgoing
- Able to follow directions
- Minimum 2 years of restaurant supervisory experience
- Able to work accurately in a fast-paced environment
- Able to lift *up to* 50 pounds
- Ability to stand for *up to* 8 hours during shift
- Must be 21 years of age
- Able to do basic math
- Identification that establishes identity
- Identification that establishes the right to work in the United States

***NOTE:** The above statements are intended to describe the general nature and level, or work being performed by people assigned to this classification. They are not to be construed as an exhaustive list of all responsibilities, duties, and skills required of personnel so classified. All personnel may be required to perform duties outside of their normal responsibilities as needed and as assigned by supervision.*

About Lady Caroline: Reset, relax and rediscover Cleveland aboard Lady Caroline. The 4-deck ship with onboard entertainment and freshly prepared meals is the best way to experience the Northcoast. Sweeping skyline views offer a new perspective on historic bridges and iconic landmarks. Every Lady Caroline lunch, brunch, dinner, special event or charter cruise is a celebration. For tickets and information, visit ladycaroline.com.

About Jacobs Entertainment: Jacobs Entertainment, Inc. is a developer, owner and operator of gaming and entertainment facilities across the United States. Core to the company’s value is our commitment to ethical leadership, outstanding training and open employee communication. jacobsentertainmentinc.com